RESOURCE SHEET / 03

Hardware care

Hinges, bifolds, sliding systems, pivots and awning stays

Follow the instructions for the hardware fitted

Identify the manufacturer and model before maintenance. Its cleaning, lubrication, adjustment and warranty instructions take precedence over this general guide. Retain product information and maintenance records. Ask Cedarlite if you need help identifying a component.

01 Cleaning & routine checks

Remove dust, grit and salt from exposed surfaces using a soft cloth and a mild, non-abrasive cleaner approved for the finish. Wipe away residue and dry. Avoid abrasive pads, harsh chemicals and pressure washing. Protect hardware from paint, stain, oil finishes and construction debris.

Use the manufacturer's service intervals. As an example, Brio recommends general cleaning at least every 6 months, every 3 months in marine or industrial settings, and hinge care at intervals no greater than 3 months. Increase attention to salt-exposed or sheltered fittings. Check for loose fixings and wear; arrange qualified servicing where needed.

02 Hinges

Clean hinge leaves and exposed joints, including stainless steel surfaces. Inspect for corrosion, looseness, wear or binding. Lubricate only the points and with the product specified for that hinge. Some bearings are self-lubricating or sealed; do not assume every hinge needs oil. Use corrosion protection only where approved for the finish, and wipe off excess.

03 Bifold hardware

Keep tracks, guide channels, hangers, rollers and flush-bolt sockets free of debris. Release locks and bolts fully before folding; use the intended handles and opening sequence. Do not force, slam or hang additional weight on panels. Keep fingers clear of folding joints.

If panels drop, rub or become difficult to fold, arrange adjustment by a qualified installer. Do not loosen load-bearing hangers or pivots yourself. Brio hangers and sealed roller bearings do not require greasing; follow the fitted system's instructions for other moving parts.

04 Sliding hardware

Vacuum or brush debris from running tracks and guides, then wipe clean and dry. Keep drainage outlets clear. Do not grease tracks or spray bearings unless the manufacturer expressly requires it. Check that doors travel smoothly and stops and guides remain secure. If a door drags, lifts or derails, stop using it and arrange professional inspection.

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Pivots & ongoing support

Model-specific maintenance and help with hardware issues

05 FritsJurgens pivots

FritsJurgens pivot mechanisms are designed to be **maintenance-free: no lubrication or scheduled servicing is required**. Keep visible floor and ceiling plates and the door's sweep area clean and unobstructed. Do not inject oil or grease into the mechanism or dismantle it. Have closing speed, damping or alignment adjusted by a competent installer using the correct model instructions.

06 Other pivot systems

Maintenance varies between conventional pivots, concealed pivots and hydraulic floor springs. Follow the specific manufacturer's requirements; the FritsJurgens guidance does not apply to every pivot. Check for movement, rubbing, loose plates, leakage or changes in closing action. Have a qualified technician investigate faults. Do not open sealed hydraulic housings or remove load-bearing pivots.

07 Awning stays & restrictors

Clean accessible stay arms and channels and inspect for damage, loose fixings or uneven operation. Lubricate only manufacturer-designated points; do not oil friction pads or sliding friction surfaces unless expressly instructed. Some stays have factory-set friction and must not be adjusted. Never force a sash beyond its opening limit or disable a safety restrictor. If a sash will not hold safely, stop use and arrange inspection.

08 Other hardware, warranty & assistance

Locks, handles, latches, bolts, closers, restrictors and other proprietary hardware are subject to the relevant manufacturer's care instructions and warranty terms, including any finish-specific conditions. This resource sheet does not create an additional Cedarlite hardware warranty.

Subject to applicable law and any express obligations Cedarlite has agreed to, Cedarlite does not accept liability for faults in third-party hardware. **This does not exclude Cedarlite's obligations under the Consumer Guarantees Act or any other rights or liabilities that cannot lawfully be excluded.** Read this sheet alongside Cedarlite's Care & Warranty document and the terms supplied with your joinery.

We will assist if an issue arises. Contact Cedarlite promptly with photographs, the hardware brand/model if known, purchase details and a description of the issue. We can help identify the product and liaise with the supplier or manufacturer. Do not continue using unsafe hardware or attempt repairs that could cause further damage.

Manufacturer resources: FritsJurgens support | Brio care & maintenance | ASSA ABLOY window stays
Use the instructions applicable to your exact model and New Zealand supply. Resources checked October 2026.